

# Consumer CAM - Support #1

## Compatibility issue with LG TV

06/12/2025 10:26 AM - Kathy Xu

<b>Status:</b>	Resolved	<b>Start date:</b>	06/12/2025
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	Kathy Xu	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0:00 hour
<b>Target version:</b>		<b>Spent time:</b>	0:00 hour
<b>Description</b>			

### History

#### #1 - 06/13/2025 03:23 AM - Berry SMiT

- Project changed from Hybrid use case to Consumer CAM

Can you add some descriptions of the problem?

#### #2 - 06/13/2025 03:50 AM - Kathy Xu

When set up the LG TV set, there are black screen and note "Can't set up".

#### #3 - 06/13/2025 03:53 AM - Berry SMiT

- Assignee changed from Kathy Xu to JING WANG

#### #4 - 06/16/2025 06:33 AM - JING WANG

- Status changed from New to Resolved

- Assignee changed from JING WANG to Kathy Xu

- % Done changed from 0 to 100

version 7.x.x.x solved, please check.

### Files

Back_label.jpg	101 KB	06/12/2025	Kathy Xu
Conax.png	573 KB	06/12/2025	Kathy Xu
CAsticker.pdf	158 KB	06/12/2025	Kathy Xu